

Outpatient Scheduling & Patient Management

Current recommendations for scheduling and patient management at our front entrances as follows:

Central & Rehab schedulers will no longer ask the COVID screening questions at the time of scheduling.

- Front door screeners at the ODC/LMC/HPPB/NORH and the Signature building will screen patients and visitors for temperature only.
- - *Diagnostic Services* including Lab, X-ray, CT, Mammography, MRI, Nuclear Medicine, & Ultrasound at:
 - ODC/LMC
 - Signature Building

Patient will proceed as scheduled but if fever >100.4F present they would be asked to wait in car and be called when ready to be seen.

- *Therapeutic services* including but not limited to:
 - HPPB- Occupational & Physical Therapy, Wound Care
 - ODC -Sleep Lab, Diabetes & Nutritional Education
 - NORH- Infusion Services
 - NOMC- Cardiac & Respiratory Rehab, EEG

If patients with temperature >100.4 at *Infusion Services or Interventional Radiology*, contact North Oaks Infectious Disease Physician, Stacy R Newman MD, or CMO Rob Peltier MD for further direction.

If patients with temperature >100.4 at one of the other above *Therapeutic services* patient should be sent home & rescheduled in consultation with the ordering provider. For a general rule, follow the below for guidance.

- Visitors with temperature >100.4 will not be allowed to enter any building.

All patients, visitors, and employees are required to wear a mask at all times in all areas.

Guidance for Rescheduling:

If suspected, person under investigation, or unclear reason for fever please adhere to the following:

At least 14 days since onset of symptoms; AND at least 72 hours after resolution of fever, defined as >100.4F, without the use of fever-reducing medication; AND symptoms associated with COVID-19 have improved.